

How to File a Complaint – Violation of Use Permit: Winery Events and Daily Food Service

Citizen/ Neighbor Monitoring – Complaint required before County Enforcement – STEPS to register a request for Code Compliance investigation below

Process requires Sign In on SoCo Connect > County Website with links

County does not accept anonymous complaints. You may request your name and contact information be kept confidential (which will **not be disclosed unless court ordered** by a judge). To make a code violation complaint regarding suspected building, zoning, cannabis, grading, or well & septic issues: or **Winery Use Permit Violation.**

First: Gather information about violation: TIME/DATED: Pictures of parking lot or cars parked on street, AUDIO of amplified music from your property line, VIDEO of parking lot noise, Construction of kitchen/ dining facilities without a Modified Use Permit (building permit not sufficient). NOTE: If noise is after 10 pm, notify the Sheriff to close party down: [Sheriff's Department](#)

Have ADDRESS or PARCEL NUMBER of the property- must be in County - unincorporated SoCo:

1. **Check that there isn't already an open violation.** Use our [Permit History Lookup Tool](#) to **search by a property's address or by parcel number.** Review all Permits – **is there an active or approved permit – does Use Permit list the activities?**
2. **Report the problem with SoCo Connect-** select "**Code Compliance.**" Please provide a **detailed description** of the alleged violation and/or the health or safety hazard you perceive

LINK and directions for Use of SoCo Connect below: Go to SoCo Connect > Chose REQUESTS at bottom-center of screen

Create a Request > Choose Report Type > Code Enforcement > Code Compliance > Put in address – Review Permits: Provide Details

- [Submit a Code Compliance Complaint](#)

Background: The Ordinance applies to New Winery Applications and for existing wineries/tasting rooms that want to expand their rights to food service or hold wine trade events – which **requires a Use Permit Modification.** Community groups must report **hospitality uses that are not specified in a facility's current Use Permit -** Application for Modification required: County Counsel clarified that **all uses must be specified; there's no such thing as "silent permits" or "grandfathered rights."**